

## **Transfer & withdrawal policy for the Enea 5150 Poznań Relay Race (referred to as "event")**

In accordance with Article 38(1)(12) of the Consumer Rights Act, the athlete is not entitled to the right of withdrawal from the agreement to participate in the race.

The Organizer does not allow the transfer of the entry fee to another participant, another event, or another year.

### **§ 1. WITHDRAWAL**

1. In the event of withdrawing from the event, the organizer will refund the entry fee according to the following schedule:
  - a. 50% of the entry fee until May 30, 2026
  - b. 25% of the entry fee is refunded from May 31, 2026 until July 30, 2026;
  - c. no refunds are made from July 31, 2026.
2. To withdraw, you must complete the [\*\*FORM\*\*](#).
3. Only the person who made the payment for the Event (the team captain) can submit a withdrawal from the event. In the case of withdrawal, the entire relay team and all its members will be removed from the list of participants.
4. An athlete who transferred their registration from the previous year or from another event is not eligible for a refund.
5. Fees for additional services purchased during or after registration will be refunded 100% by July 30, 2025. If the service has already been provided, no refund will be made. Additionally purchased insurance and licenses are non-refundable.
6. Refunds are made to the credit card or account used for the registration payment, unless the athlete provided a different account during withdrawal. If the refund is made to a different account, the athlete must be the account holder. Refunds may take up to 8 weeks to process.
7. Partial refunds of the entry fee are not possible for registrations made using a voucher or discount code.

Licences and insurance purchased are non-refundable.

### **Withdrawals – FAQ**

#### **1. Can I get a full refund if I provide a medical certificate?**

No. We will not make any exceptions for athletes that can provide a medical certificate.

#### **2. I have booked my slot through Nirvana Europe and therefore have a Race Cancellation Insurance. How do I proceed to claim back my money?**

Please fill out the withdrawal form and make sure you get in contact with Nirvana Europe to request the additional amount of refund

If you have any questions, please contact [poznan5150@theironmangroup.com](mailto:poznan5150@theironmangroup.com)